

Single Point Tip Sheet

Banner Hospice In-Patient Guidelines

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Background/Introduction: Banner Health, in an effort to improve our customer experience, has endorsed early palliative treatment implementation for our hospice patient population. Patients awaiting in-home or facility-based hospice placement will begin receiving palliative care immediately, by ensuring patient placement on a designated unit comprised of nursing staff trained in end-of-life and palliative care.

RN Process Initiation:

- A patient has orders to begin hospice treatment
 - **Hospice Triage Line, available 24/7 (480) 657-1100**
 - Call this number for medication orders
 - **Patient Hospice Chart**
 - Patient remains under the inpatient encounter until the hospice RN has arrived and insured appropriate orders are placed on the new chart.
 - Do NOT discharge patient from the inpatient encounter until new meds are available and Banner Hospice In Patient (BHIP) RN directs you to.
 - **A New Arm Band** must be printed for the patient
 - Make sure that **packet** is left with you or transferred with patient. This packet contains critical information including family and mortuary contact information.

ALL STAFF Functions:

- Oral care to be performed as needed (Family can assist)
- Bereavement cart should be ordered for family
 - Place a nutrition message
 - Have cart refreshed as appropriate

RN Functions:

Assessments should be as non-invasive as possible, an eyes only assessment is acceptable if family prefers.

- **Vitals** taken q shift or q8 hours if an opioid drip is in use.
 - Chart refusal of family for vitals, if appropriate
 - Seek an order to discontinue vitals if family refuses
- Respiration and heart rate should be charted on each administration of an opioid or anxiolytic.
- **Oxygen** is placed on patient only for FAMILY comfort
- **Pain and anxiety meds** can be given at the same time to increase comfort
 - **Meds may include VERSED, FENTANYL, HALDOL, and other prescribed drips.**
 - This is particularly important for patients that have been on hi-flo, bipap or intubated.

Following Patient Expiration - 2 RNs to Pronounce Death



- Form is located in AdHoc "Nursing Death Pronouncement"
- Call **Hospice Triage Line to advise**
- Call **Donor Network 1.800.447.9477**



- Complete the **"Anatomical Gift Notification Form"** located in AdHoc forms
- Print and complete **AZHuman Release Form #3004 00**
 - From the Patient View Images (same place as a consent)



- Copy of signed form to House Supervisor
- Copy scanned to chart
- Copy stays with body
- Mortuary should be called for pick-up, avoid transport to the morgue if possible.
- Advise House Supervisor and RN Manager of expiration